

**REQUEST FOR QUALIFICATIONS**  
**PROJECT NO. RFQ 17-01**  
**FOOD SERVICES AT ALIEF-HAYES CAMPUS**  
**QUESTIONS AND ANSWERS NO. 2**

Date: September 13, 2016  
To: Prospective Respondents  
From: Procurement Operations Department, Houston Community College  
Subject: Questions and Answers Responses

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1. What are the hours the food contractor is expected to operate?

Answer: Hours of operation are at the discretion of the contractor. It is expected that food service will be open at all times when there is sufficient demand to justify operations.

2. What are the campus standard hours of operations?

Answer: 8 AM - 10 PM Monday through Saturday, 10 AM - 5 PM Sunday.

3. When does each academic semester starts and end?

Answer: As published on the College's web site: <http://www.hccs.edu/district/events-calendar/academic-calendar/>

4. What is the general expectation of the college for the food service contractor?

Answer: The contractor is expected to provide a good food service value proposition to its customers. This means an attractive and healthy variety of foods, served in a clean environment, when customers desire it, at a price commensurate with the offering. Ultimately, the contractor's ability to find the proper balance will determine success or failure.

5. Will the food service contractor be allowed to prepare food onsite for catering services to other organizations?

Answer: HCC has no objection to the contractor serving other markets out of this kitchen, provided that all services being provided to the college are being delivered in an exemplary manner.